



Questions to ask . . .

Is patient Outcomes MTM eligible?

- ◆ Are they a King County Employee? – Group: KCWA, Bin: 003858, PCN: A4
- ◆ Are they a HealthSpring Part D PDP member? Bin: 012353, PCN: 0359000

IF YES,

Does the prescription require a Prescriber call or a Pharmacist consult? For example:

FORM #2-Cost Efficacy

- ◆ Formulary Change

FORM #3-Prescriber Consult

- ◆ Allergy to Medication
- ◆ Adverse Drug Reaction
- ◆ Excessive Dose

- ◆ Insufficient Dose/Duration

- ◆ Drug Interaction

- ◆ Sub-Optimal Therapy

- ◆ Unnecessary Therapy

- ◆ Needs Therapy ie Immunization

FORM #4-Compliance Consult

- ◆ Administration/Technique

- ◆ Underuse

- ◆ Overuse

FORM #5-Medication Review

- ◆Complex Drug Therapy

Is the Prescription new or changed? Is it an OTC product?

- ◆ Counsel and provide monitoring follow-up call, then bill for education and monitoring using **FORM #1**

THESE ITEMS ARE BILLABLE TO OUTCOMES. SEE BACK FOR SPECIFIC EXAMPLES.

Document the **REASON** for the call or consult on the Outcomes Billing worksheet

Document the **ACTION** you took on the Outcomes Billing worksheet.

Document the **RESULT** on the Outcomes Billing worksheet.

Answer a few questions to justify need of service provided.

Submit billing to Outcomes online at www.getoutcomes.com or fax paperwork to _____.



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BILLABLE SERVICES (Reason→ Action→Result)

Ex: Lipitor is not covered→ **Talk to patient then call MD to change to simvastatin**→ **RX for simvastatin given**
USE FORM 2 BILL UNDER COST EFFICACY MANAGEMENT
USE FORM 1 BILL UNDER NEW/CHANGED RX THERAPY

Ex: Patient's asthma is not controlled (filling albuterol inhaler too often) → **Call MD to suggest steroid**→ **MD prescribes new drug. Patient receives new drug.**
USE FORM 4 BILL UNDER COMPLIANCE CONSULTATION-OVERUSE OF ALBUTEROL
USE FORM 3 BILL UNDER DTP: INDICATIONS-NEEDS THERAPY-INHALED STEROID
USE FORM 1 BILL UNDER NEW/CHANGED RX THERAPY

Ex: Patient has a cough and needs an OTC item→ **Suggest Mucinex and counsel**→**F/U and cough is resolved**
USE FORM 1 BILL UNDER OTC THERAPY

Ex: Patient has been forgetting to take evening dose of statin→ **Suggest change to morning dose to increase adherence**→ **Adherence improves at subsequent refills**
USE FORM 4 BILL UNDER COMPLIANCE CONSULTATION

Ex: Patient brings in RX for cephalexin and has history of anaphylaxis with PCN→ **Call MD regarding drug interaction**→ **MD is OKs switch to azithromycin. Counsel patient.**
USE FORM 3 BILL UNDER DTP: SAFETY
USE FORM 1 BILL UNDER NEW/CHANGED RX THERAPY

Ex: Patient is newly diagnosed with Type II DM and has additional disease states→ **Schedule appointment to review patients medications (face to face)**→ **Pharmacists reviews medications for potential DTP and takes action accordingly. Patient is given a comprehensive medication list at the conclusion of the encounter.**
USE FORM 5 BILL UNDER COMPLEX DRUG THERAPY

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USE FORM 4 BILL UNDER COMPLIANCE CONSULTATION-UNDERUSE

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